

G2G LED WARRANTY (QIS)

G2G LIGHTING LLC is committed to provide the following limited warranty for G2G LED purchased directly from G2G LIGHTING or authorized G2G LIGHTING distributors from Jan 1st, 2021. If G2G modules listed below fail due to defects, within the time periods set in our terms, G2G LIGHTING will provide a credit for the product to be replaced and credit toward labor charges.

Coverage:

This limited warranty is in effect for the Warranty Period of each product listed on the attached schedule. If a Product has been deemed defective in its materials or workmanship, G2G LIGHTING will repair or replace at no charge, excluding labor.

G2G LIGHTING provides limited material and labor warranty within certain time periods. This limited warranty is automatically voided by the use of non-approved third party controls, power supplies or any other manufacturer's components.

Procedure:

To activate this limited warranty and be eligible for our limited warranty coverage provided hereunder. You must complete and submit our online limited warranty registration form within 90 days.

To submit a warranty claim, you must complete and submit our online warranty claim form, which can be **found on page 6 of this document.**

Once your warranty claim has been submitted, G2G LIGHTING will provide you with a Return Goods Authorization (RGA) Number and instructions on how to move forward. We will also provide information on when and where to return the defective product. Failure to follow this procedure will void this warranty.

Limited Warranty Terms & Conditions

1. All G2G LIGHTING products listed below will be free to defects in material and workmanship from the date of original purchase from G2G LIGHTING or from an authorized G2G LIGHTING distributor.
2. G2G LIGHTING reserves the right to modify this limited warranty from time to time. Any such modification shall be effective for all purchases made after the effective date of such revised limited warranty.
3. This limited warranty covers the reasonable cost of labor actually incurred for the removal of defective G2G LIGHTING products and the installation of replacement G2G LIGHTING products, up to a maximum of \$500 per location for labor in 60 months for materials and labor combined. G2G LIGHTING will directly reimburse the installer for such labor in the form of a credit for purchasing additional products from G2G LIGHTING.
4. This limited warranty is void if the G2G LIGHTING product has not been used, installed, operated and maintained in accordance with G2G Lighting's instructions, or if said product has been subject to accident, neglect, abuse, misuse or acts of God.
5. This limited warranty shall not apply to any G2G LIGHTING product which is used, installed, operated or maintained in violation of any applicable standard, code or instructions for use, including, without limitation, those contained in the Standards for Safety of Underwriters Laboratory, Inc. (UL).
6. This limited warranty does not cover G2G LIGHTING products that are not defective. However, in certain instances, where there are multiple or catastrophic failures of their products, G2G LIGHTING may decide, at its sole discretion, to replace or issue credit for, in addition to the defective products, non-defective products that you have purchased from G2G LIGHTING.
7. This limited warranty does not cover any third-party products or devices used in conjunction with the G2G LIGHTING product, however, this decision is at G2G LIGHTING's sole and exclusive discretion.
8. This limited warranty shall only be effective if the purchase receipt for the product is available for inspection by G2G LIGHTING and a G2G LIGHTING representative has reasonable access to the failed products. The G2G representative shall also have the right to invite other manufacturers' representatives to evaluate the lighting system components. All failed products need to ship back to G2G lighting.
9. If an identical replacement product is not reasonably available, G2G LIGHTING reserves the right, at its

sole discretion, to replace the defective product with a similar product.

10. This Warranty is void if customer is in default on any portion of its payment obligations to G2G LIGHTING or authorized G2G LIGHTING distributor.
11. In the event that a customer intends to conduct any tests on any G2G LIGHTING product alleged to be defective or subject to this limited warranty, the conditions of such test shall be mutually agreed upon by the customer and G2G LIGHTING. The actual test shall be scheduled by mutual agreement, and G2G LIGHTING and its representatives may be present at any such tests. Any tests conducted in violation of the terms of this paragraph shall void this limited warranty.
12. Each and every provision of any applicable law, regulation, and/or clause which is required by any applicable law or regulation to be inserted into this Warranty shall be deemed to be inserted herein, and this limited warranty shall be read and enforced as though it were included herein.
13. No agent, distributor or dealer is authorized to change, modify or extend the terms of this limited warranty on behalf of G2G LIGHTING.
14. This limited warranty and all matters connected with the performance thereof shall be construed, interpreted, applied and governed in all respects by the laws of the State of New Jersey in the United States of America. Any action, suit or proceeding arising out of or relating to this Limited Warranty and/or to the purchase of Products covered by this limited warranty, shall be held exclusively in the State or Federal courts located within the State of New Jersey (U.S.A.).

G2G LIGHTING Warranty Period Schedule

CHANNEL LETTER PRODUCTS

Anpro Series

Model	Part No.	Duration	Labor
Anpro 160 6300k	QIS M2002	84 Months	60 Months
Anpro 180 7500K	QIS M2003	84 Months	60 Months
Anpro 180 6300K	QIS M2004	84 Months	60 Months
Anpro 180 5000K	QIS M2005	84 Months	60 Months
AnPro 180 Plus 7500K	QIS M2006	84 Months	60 Months
AnPro 180 Plus 6300K	QIS M2007	84 Months	60 Months
AnPro 180 Plus 5000K	QIS M2008	84 Months	60 Months

Yo Series

Model	Part No.	Duration	Labor
Yo 7500K	M6001	84 Months	60 Months

Wow Series

Model	Part No.	Duration	Labor
WOW 7500K	QIS M4001	84 Months	60 Months
WOW 6300K	QIS M4002	84 Months	60 Months
WOW 4200K	QIS M4003	84 Months	60 Months
WOW 2700K	QIS M4008	84 Months	60 Months
WOW Red	QIS M4004	84 Months	60 Months
WOW Blue	QIS M4005	84 Months	60 Months
WOW Green	QIS M4006	84 Months	60 Months
WOW Yellow	QIS M4007	84 Months	60 Months

WOW II Series

Model	Part No.	Duration	Labor
WOW II 7500K	QIS M1201	84 Months	60 Months
WOW II 6300K	QIS M1202	84 Months	60 Months
WOW II 2700K	QIS M1203	84 Months	60 Months
WOW II Red	QIS M1204	84 Months	60 Months
WOW II Green	QIS M1205	84 Months	60 Months
WOW II Blue	QIS M1206	84 Months	60 Months

Trico Series

Model	Part No.	Duration	Labor
G2G Trico RGB (DMX)	QIS M5004	60 Months	12 Months
G2G Trico L RGBW	QIS M5005	60 Months	12 Months
G2G Trico 2 DMX	QIS M5004	60 Months	12 Months
G2G Mini RGB	QIS M5006	60 Months	12 Months

SIGN CABINET PRODUCTS

Enterprise Series

Model	Part No.	Duration	Labor
Enterprise 7500K	QIS M1101	84 Months	60 Months

Trident Series

Model	Part No.	Duration	Labor
G2G Trident SF 160 7500K	QIS SC2001	84 Months	60 Months
G2G Trident SF 180 7500K	QIS SC2002	84 Months	60 Months
G2G Trident DF 7500K	QIS SC2003	84 Months	60 Months

Anpro Stick Series

Model	Part No.	Duration	Labor
Anpro 180 SF Stick 30IN	QIS SC7002	84 Months	60 Months
Anpro 180 SF Stick 42IN	QIS SC7003	84 Months	60 Months
Anpro 180 SF Stick 64IN	QIS SC7004	84 Months	60 Months
Anpro 180 SF Stick 117IN	QIS SC7005	84 Months	60 Months
Anpro 180 SF Stick 2FT	QIS SC7007	84 Months	60 Months
Anpro 180 SF Stick 3FT	QIS SC7008	84 Months	60 Months
Anpro 180 SF Stick 4FT	QIS SC7009	84 Months	60 Months
Anpro 180 SF Stick 5FT	QIS SC7010	84 Months	60 Months
Anpro 180 SF Stick 6FT	QIS SC7011	84 Months	60 Months
Anpro 180 SF Stick 7FT	QIS SC7012	84 Months	60 Months
Anpro 180 SF Stick 8FT	QIS SC7013	84 Months	60 Months
Anpro 180 SF Stick 9FT	QIS SC7014	84 Months	60 Months
Anpro 180 SF Stick 10FT	QIS SC7015	84 Months	60 Months
Anpro 180 DF Stick 30IN	QIS SC8002	84 Months	60 Months
Anpro 180 DF Stick 42IN	QIS SC8003	84 Months	60 Months

Anpro 180 DF Stick 64IN	QJS SC8004	84 Months	60 Months
Anpro 180 DF Stick 117IN	QJS SC8005	84 Months	60 Months
Anpro 180 DF Stick 2FT	QJS SC8007	84 Months	60 Months
Anpro 180 DF Stick 3FT	QJS SC8008	84 Months	60 Months
Anpro 180 DF Stick 4FT	QJS SC8009	84 Months	60 Months
Anpro 180 DF Stick 5FT	QJS SC8010	84 Months	60 Months
Anpro 180 DF Stick 6FT	QJS SC8011	84 Months	60 Months
Anpro 180 DF Stick 7FT	QJS SC8012	84 Months	60 Months
Anpro 180 DF Stick 8FT	QJS SC8013	84 Months	60 Months
Anpro 180 DF Stick 9FT	QJS SC8014	84 Months	60 Months
Anpro 180 DF Stick 10FT	QJS SC8015	84 Months	60 Months
Anpro 180 Plus SF Stick 30IN (6300K)	QJS SC1101	84 Months	60 Months
Anpro 180 Plus SF Stick 42IN (6300K)	QJS SC1102	84 Months	60 Months
Anpro 180 Plus SF Stick 64IN (6300K)	QJS SC1103	84 Months	60 Months
Anpro 180 Plus SF Stick 117IN (6300K)	QJS SC1104	84 Months	60 Months
Anpro 180 Plus SF Stick 2FT (6300K)	QJS SC1105	84 Months	60 Months
Anpro 180 Plus SF Stick 3FT (6300K)	QJS SC1106	84 Months	60 Months
Anpro 180 Plus SF Stick 4FT (6300K)	QJS SC1107	84 Months	60 Months
Anpro 180 Plus SF Stick 5FT (6300K)	QJS SC1108	84 Months	60 Months
Anpro 180 Plus SF Stick 6FT (6300K)	QJS SC1109	84 Months	60 Months
Anpro 180 Plus SF Stick 7FT (6300K)	QJS SC1110	84 Months	60 Months
Anpro 180 Plus SF Stick 8FT (6300K)	QJS SC1111	84 Months	60 Months
Anpro 180 Plus SF Stick 9FT (6300K)	QJS SC1112	84 Months	60 Months
Anpro 180 Plus SF Stick 10FT (6300K)	QJS SC1113	84 Months	60 Months
Anpro 180 Plus DF Stick 30IN (6300K)	QJS SC1201	84 Months	60 Months
Anpro 180 Plus DF Stick 42IN (6300K)	QJS SC1202	84 Months	60 Months
Anpro 180 Plus DF Stick 64IN (6300K)	QJS SC1203	84 Months	60 Months
Anpro 180 Plus DF Stick 117IN (6300K)	QJS SC1204	84 Months	60 Months
Anpro 180 Plus DF Stick 2FT (6300K)	QJS SC1205	84 Months	60 Months
Anpro 180 Plus DF Stick 3FT (6300K)	QJS SC1206	84 Months	60 Months
Anpro 180 Plus DF Stick 4FT (6300K)	QJS SC1207	84 Months	60 Months
Anpro 180 Plus DF Stick 5FT (6300K)	QJS SC1208	84 Months	60 Months
Anpro 180 Plus DF Stick 6FT (6300K)	QJS SC1209	84 Months	60 Months
Anpro 180 Plus DF Stick 7FT (6300K)	QJS SC1210	84 Months	60 Months
Anpro 180 Plus DF Stick 8FT (6300K)	QJS SC1211	84 Months	60 Months
Anpro 180 Plus DF Stick 9FT (6300K)	QJS SC1212	84 Months	60 Months
Anpro 180 Plus DF Stick 10FT (6300K)	QJS SC1213	84 Months	60 Months
Anpro 180 Plus SF Stick 30IN (7500K)	QJS SC1301	84 Months	60 Months
Anpro 180 Plus SF Stick 42IN (7500K)	QJS SC1302	84 Months	60 Months
Anpro 180 Plus SF Stick 64IN (7500K)	QJS SC1303	84 Months	60 Months
Anpro 180 Plus SF Stick 117IN (7500K)	QJS SC1304	84 Months	60 Months
Anpro 180 Plus SF Stick 2FT (7500K)	QJS SC1305	84 Months	60 Months
Anpro 180 Plus SF Stick 3FT (7500K)	QJS SC1306	84 Months	60 Months
Anpro 180 Plus SF Stick 4FT (7500K)	QJS SC1307	84 Months	60 Months
Anpro 180 Plus SF Stick 5FT (7500K)	QJS SC1308	84 Months	60 Months
Anpro 180 Plus SF Stick 6FT (7500K)	QJS SC1309	84 Months	60 Months
Anpro 180 Plus SF Stick 7FT (7500K)	QJS SC1310	84 Months	60 Months
Anpro 180 Plus SF Stick 8FT (7500K)	QJS SC1311	84 Months	60 Months
Anpro 180 Plus SF Stick 9FT (7500K)	QJS SC1312	84 Months	60 Months
Anpro 180 Plus SF Stick 10FT (7500K)	QJS SC1313	84 Months	60 Months
Anpro 180 Plus DF Stick 30IN (7500K)	QJS SC1401	84 Months	60 Months
Anpro 180 Plus DF Stick 42IN (7500K)	QJS SC1402	84 Months	60 Months
Anpro 180 Plus DF Stick 64IN (7500K)	QJS SC1403	84 Months	60 Months
Anpro 180 Plus DF Stick 117IN (7500K)	QJS SC1404	84 Months	60 Months
Anpro 180 Plus DF Stick 2FT (7500K)	QJS SC1405	84 Months	60 Months
Anpro 180 Plus DF Stick 3FT (7500K)	QJS SC1406	84 Months	60 Months
Anpro 180 Plus DF Stick 4FT (7500K)	QJS SC1407	84 Months	60 Months
Anpro 180 Plus DF Stick 5FT (7500K)	QJS SC1408	84 Months	60 Months
Anpro 180 Plus DF Stick 6FT (7500K)	QJS SC1409	84 Months	60 Months
Anpro 180 Plus DF Stick 7FT (7500K)	QJS SC1410	84 Months	60 Months
Anpro 180 Plus DF Stick 8FT (7500K)	QJS SC1411	84 Months	60 Months
Anpro 180 Plus DF Stick 9FT (7500K)	QJS SC1412	84 Months	60 Months
Anpro 180 Plus DF Stick 10FT (7500K)	QJS SC1413	84 Months	60 Months

Aurora Flex Series

Model	Part No.	Duration
Aurora Flex Blue	AF1001	60 Months
Aurora Flex White 7500k	AF1002	60 Months

Aurora Flex Warm White 3500k	AF1003	60 Months
Aurora Flex Ice Blue	AF1004	60 Months
Aurora Flex Yellow	AF1005	60 Months
Aurora Flex Green	AF1006	60 Months
Aurora Flex Orange	AF1007	60 Months
Aurora Flex Pinkish Purple	AF1008	60 Months
Aurora Flex RGB	AF1009	36 Months
Aurora Flex Red (Ruby shell)	AF1010	60 Months
Aurora Flex Mini Blue	AF2001	60 Months
Aurora Flex Mini White 7500K	AF2002	60 Months
Aurora Flex Mini White 3500K	AF2003	60 Months
Aurora Flex Mini Ice Blue	AF2004	60 Months
Aurora Flex Mini Red	AF2005	60 Months
Aurora Flex Mini Yellow	AF2006	60 Months
Aurora Flex Mini Lemon Yellow	AF200601	60 Months
Aurora Flex Mini Green	AF2007	60 Months
Aurora Flex Mini Orange	AF2008	60 Months
Aurora Flex Mini Pinkish Purple	AF2009	60 Months
Aurora Flex Mini Pink	AF200901	60 Months
Aurora Flex Mini Red (Ruby shell)	AF2010	60 Months

Edge Series

Model	Part No.	Duration
G2G Edge White 6500K 4FT	QJS E1001	60 Months
G2G Edge Red 4FT	QJS E1002	60 Months
G2G Edge Green 4FT	QJS E1003	60 Months
G2G Edge Blue 4FT	QJS E1004	60 Months
G2G Edge Novial Gold 4FT	QJS E1005	60 Months
G2G Edge RGB 4FT	QJS E1006	60 Months
G2G Edge White 6500K 8FT	QJS E2001	60 Months
G2G Edge Red 8FT	QJS E2002	60 Months
G2G Edge Green 8FT	QJS E2003	60 Months
G2G Edge Blue 8FT	QJS E2004	60 Months
G2G Edge Novial Gold 8FT	QJS E2005	60 Months
G2G Edge RGB 8FT	QJS E2006	60 Months

*This warranty is only applied to Purchase Order being placed by distributors after Jan 1st, 2021 or Products being manufactured after Sept 1st, 2019.

G2G lighting

Defective Product Claims Procedure

1) In order to process any defective claims, G2G Lighting (in conjunction with the providing distributor) requests the following information:

- * An original sign design layout of the sign in question
- * Job name and address location
- * Proof of purchase
- * Photographs of the sign illuminated as well as of the defective modules themselves.
- * A detailed summary description of which particular letter(s) (or signs) are affected
- * An actual module and/or modules of the defective product in question

2) Upon receipt of the above information, G2G Lighting, through their supporting distributor, will send replacement product via a sales order at distributors as outlined in item.

3) Customer to return to the site (providing the scheduled service date to G2G Lighting) and replace any/all defective product as outlined in lines # 1 and # 2 as detailed above.

4) Upon completion of the sign repair/replacement, customer is to return all suspected defective product removed from the project to G2G Lighting through their supporting distributor for testing and analysis within (30) days. (Claims will NOT be paid if defective product is NOT returned to G2G Lighting within (30) days of scheduled service repair date)

5) Once defective product has been received, G2G Lighting will perform QC testing of the product returned either domestically and/or through the G2G Lighting's factory located in China.

6) If the modules returned are deemed as a manufacturer's defect, G2G Lighting will reimburse the cost of the product initially sent.

7) If the modules returned are not deemed as a manufacturing defect, the customer will be responsible for the new module order submitted for repair, all associated labor costs as well the QC testing.

- * G2G lighting reserves the right to test and examine all products returned under this warranty to evaluate proper usage, determine the cause of failure, and make a determination, in its sole judgment whether the products are defective and covered by this warranty